



Finalise Report

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## Instruction Outcome

Agreement Number:	SECRET006
Client:	Black Horse Personal Finance (Innocent)
Subject name:	Mrs Valerie Robinson
Return code:	Positive
Which means that:	The visit had a positive outcome.

## Subject Details

Was the subject met:	Yes
Did the agent speak to a person authorised to discuss the debt:	No
Has the subject declared bankruptcy:	No
Is the subject in an IVA:	No
Is the subject with a DMC:	No
Is the subject deceased:	No
Is there another status for the subject:	No

## Contact Details

Are there any new contact details:	No
Landline:	01915 384420
Mobile:	
Work telephone:	
Email:	
Fax:	
Other:	

## Property Details

Are there new property details:	Yes
Address:	Keighley Avenue, Sunderland, Tyne & Wear,
Postcode:	SR5 4BT
Occupancy:	Rented
Years at address:	
Property type:	Terraced house
Property age:	
Condition:	Average
Property value:	
Does property have a garage:	No

Is the property for sale:  
Is the property empty:  
Photo of property:

No  
No



## Rented Property Details

Landlord name: **Sunderland Council**  
Landlord address: **Sunderland Group Empress House 2 Empress Way Sunderland**  
Landlord postcode: **SR3 3JH**  
Landlord telephone: **0800 080 4911**  
Landlord mobile:

## Employment Details

Employment status: **Unemployed and claiming benefits**  
Employer name:  
Employer address:  
Employer postcode:  
Employer telephone:  
Job description:  
Pay interval: **Monthly**  
Paid by: **Bank transfer**

## Income Breakdown

Description	Amount
Income Support	£320.00
MOBILITY	£204.00

**Total: £524.00**  
**Surplus: £59.00**

## Expenditure Breakdown

Description	Amount
Rent	£24.00
TV and Other Rentals	£11.00
Landline Phone	£20.00
Mobile Phone	£10.00
Gas	£40.00
Electricity	£40.00
Food for Household	£180.00
Home Insurance	£30.00
Car Fuel	£50.00
Bank Loans	£20.00

Total: £465.00

Surplus: £59.00

## Debits and Creditors

Name	Description	Amount	Arrears	Secured
PROVIDENT	Loan	£200.00	£0.00	<input type="checkbox"/>
Great Universal	Catalogue	£500.00	£0.00	<input type="checkbox"/>

Total debt: £700.00

Total arrears: £0.00

## Assets

Description	Estimated Value
None	£0.00

Total: £0.00

## Payment and Arrangement Overview

Was a payment taken: Yes  
 Was a payment arrangement made: Yes

## Payment Details

Amount collected: £40.00  
 Method of payment: Direct To Client  
 Cheque number:  
 MobilePOS authorisation code:

## Arrangement Details

Arrangement amount: £40.00  
 Method of payment: Direct To Client  
 First payment date: 22/07/2009

## Direct To Client Arrangement Details

Method of payment: Paying in book

## Custom Fields

There are no Custom Fields for this Instruction

### Summary Details

Summary of visits:

Our agent attended at the instruction address on 18th July 2009 and met with your customer Mrs **Valerie Sullivan**.

Was a trace sucessfully performed:

No

Any additional information:

Mrs **Sullivan** stated that she was previously on sickness benefit and for the last six months she has been claiming Income Support.

Mrs **Sullivan** is receiving financial help from her parents.

Although Mrs **Sullivan** has a car she frequently uses taxis to get to the doctors etc. and the cost of this has not been taken into account on the Income and Expenditure report.

### Visit Details

Date	Time	Result
18/07/2009	12:00	interviewed

### Invoice

Fieldcall invoice amount:

85.00

Fieldcall notes:

**Breakdown of Fieldcall invoice:**

Amount

VAT

Total

76.00

8.95

85.00